

Terms and Conditions

By placing a booking you are deemed to have read, understood and accepted our terms and conditions.

All course fees must be pre-paid before your space can be reserved. No refunds can be given once a course has been started and will only be refunded before a course starts if a replacement can be found for your space.

We make every effort to ensure the safety of both clients and dogs. By making a booking you are accepting that participating in an activity with your dog poses a risk to injury to yourself and your dog, and you agree to indemnify Clever Paws for all personal injury or damage to property owned by you while attending training. You also agree to ensure any person that accompanies you is also aware that they are attending at their own risk.

All family members are welcome but children must be accompanied by an adult who must agree to prevent them from disturbing the class.

On some very rare occasions there may be a requirement to change class timing, dates or venue. We try to avoid this as much as possible, but sometimes this is unavoidable and Clever Paws reserves the right to reschedule to an alternative date or time. We will endeavour to contact everyone as soon as possible to notify of any changes.

Occasionally we find a class environment does not suit a dog or owner. We will discuss with you the best way to proceed and this may result in us making alternative arrangements to assist you.

We pride ourselves on running friendly all inclusive classes. Anyone who is rude or disruptive in class may be asked to leave the course and no refunds will be given.

Training at Clever Paws is run using reward based training and harsh handling is not permitted in class. Choke chains, prong collars and punitive method will not be allowed in class.

All dogs must wear a flat collar with an I.D. tag containing the owners name and address and must be kept on a lead unless specified. Harnesses and head collars are permitted but no extending leads in class.

Do not bring your dog to class if he or she is unwell or been in contact with a dog infected with a contagious disease. We also ask that bitches in season do not attend class. If a dog is unable to attend class then owners are welcome to attend without the dog in order to keep up to date with the course.